



SHAX DONATIONS POLICY

SHAX welcomes your donations, which raise valuable income to support our charity and its services. If we take unusable items however, SHAX must meet the cost of transport and disposal from our own limited funds.

We can only uplift items if they are **reusable, clean and complete with no rips, tears or heavy scratches.**

How to donate:

1. Phone SHAX on 01387-245358, or email info@shax.org.uk
2. We'll ask you a few questions about the item e.g. does your sofa/bed have current fire regulation labels attached? Is the item in good condition and full working order? Are all the parts complete?
3. We'll then take your details and book your request for collection
4. On the day agreed with you, our van will uplift the item/items from you (subject to meeting the criteria in No 2 above)

OR, if you would like to deliver to SHAX yourself:

- Please contact us before setting off to confirm that we're able to take your donation

Please note we're unable to provide a full "house clearance" service

We reserve the right to sell or dispose of any item in our warehouse

Sorry, we can't accept at this time:

- Soft furnishings (e.g. sofas, mattresses) without a current fire label
- Gas cookers or gas fires
- Large Display Units
- Fridges or freezers with damaged/incomplete seals
- Bicycles
- Soiled or damaged goods

*SHAX is a Scottish Charitable Incorporated Organisation,
Charity Number SC 042940*

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