



RESERVING GOODS AND DELIVERIES

RESERVING GOODS

Goods may be reserved **for up to 7 days on payment of a 10% deposit**. Goods will be returned to sale and the deposit forfeit if the sale is not completed and goods delivered or uplifted by the 8th day after reservation.

DELIVERIES

Please ensure someone is available to receive the goods on the day and time agreed, otherwise they will be returned to the warehouse.

If we do not hear from you within 2 working days of the agreed delivery date, the items will be returned for sale and the original delivery fee forfeited.

A further attempt at delivery can be made on pre-payment of an additional delivery charge at our warehouse.

Please note that SHAX is not responsible for damage to your goods or property once items are beyond your front door.

We will endeavor to deliver your goods into the required room only if:

- Our volunteers have time and it's safe to do so
- There is clear access, e.g. no obstructions on the drive or furniture in the way
- We are able to deliver through communal doors and stairways

Failing clear access, the goods will be left in the first available space for you to move at your own convenience.

*SHAX is a Scottish Incorporated Charitable Organisation,
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