



## SHAX DONATIONS POLICY

SHAX welcomes your donations, which raise valuable income to support our charity and services. However, if we take unusable items, SHAX must meet the cost of transport and disposal from our own limited funds, something we cannot sustain.

We can only uplift items if they are **reusable, clean and complete with no rips, tears or heavy scratches.**

### How to donate:

- Phone SHAX on 01387-245358, or email [info@shax.org.uk](mailto:info@shax.org.uk)
- We'll ask you a few questions about the item e.g. does your sofa/bed have current fire regulation labels attached? Is the item in good condition and full working order? Are all the parts complete?
- We'll then take your details and book your request for collection
- On the day agreed with you, our van will arrive and uplift the item/items from you

### OR, if you would like to deliver to SHAX yourself:

- Please contact us before setting off to confirm that we're able to re-use your items

Please note we're unable to provide a full "house clearance" service

We reserve the right to sell or dispose of any item in our warehouse

### Sorry, we can't accept at this time:

- Soft furnishings (e.g. sofas, mattresses) without a current fire certificate
- Soiled or damaged goods
- Gas cookers or gas fires
- Large dark wood sideboards or Display Units

*SHAX is a Scottish Charitable Incorporated Organisation,  
Charity Number SC 042940*