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SHAX is a Scottish Charitable Incorporated Organisation,
Charity Number SC042940.

DELIVERY POLICY APRIL 2021 (COVID 19)

SHAX is following all Government advice.

As such, we will contact you ahead of arriving at your property to double-check if you're isolating or not.

We'll also ask if you're displaying symptoms of Covid 19, which are:

High temperature / new, persistent cough / loss of taste or smell

If you are, your delivery will be postponed.

On arrival, our delivery team will ensure they keep a 2-metre distance. The team will be wearing gloves and face coverings and are sanitising/washing their hands regularly.

For your safety, and the safety of our team, we will only be able to bring your purchase into your front hall or leave in your garage.

If you're unable to lift the goods, we will assist, but ask that you **wait in another room** whilst our team deliver your item(s).

Please ensure there is clear access to drop off your item(s).

We're taking a sensible approach to the ongoing situation with Covid 19 by following all Government advice to make sure we can continue to serve our customers and protect our people.

Thank you for your continued support

SHAX – helping turn a house into a home

